



Privacy Policy

TIM GRAND collects information about our guests and visitors to our web sites so that we can provide an experience that is responsive to our guests needs. We endeavor to collect information only with your knowledge and with your permission if necessary. The types of personally identifiable information that we collect may include your name, home, work and e-mail addresses, telephone and fax numbers, credit card information, date of birth, gender, and lifestyle information such as room preferences, leisure activities, names and ages of children, and other information necessary to fulfil special requests (e.g., health conditions that require special room accommodations).

TIM GRAND is fully committed to providing you with information about the collection and use of personally identifiable information furnished by, or collected from, visitors while using our websites, products and services. It is our practice not to ask you for information unless we need it or intend to use it.

To ensure that your personally identifiable information is accurate and up to date, we encourage you to regularly review and update your information as appropriate (e.g., in the event your home or e-mail address changes, or you wish to add an additional method for us to communicate with you).

TIM GRAND recognizes the importance of information security, and is constantly reviewing and enhancing our technical, physical, and logical security rules and procedures to help protect your personally identifiable information against loss, misuse, and alteration while under our control. Although `guaranteed security` does not exist either on or off the Internet, we safeguard your information using both procedural and technical safeguards, including password controls, 'firewalls' etc.